



eQuantus Features

Product Flexibility

- eQuantus accommodates unique product and unique repair processes

Quality Reporting

- eQuantus provides reports at many levels from the high level down to the failed components
- History reports provides a detailed look at a specific repair
- Raw data can be downloaded based on date ranges and opened in any popular spreadsheet program
- Existing reports can be customized to customer specific terminology

Customer Approval System

- Customers can approve repairs online through and have direct communication with technicians

Data Transfers

- Repair data can be transmitted via multiple different format, for example, XML feeds or FTP updates

Process Development Time

- Comtek provides up to two weeks free of charge to the development of the customer's repair processes
- Each process goes through a rigorous testing on the repair line before implementation

Ease of Use

- eQuantus was developed with the customer and repair technician in mind. System readiness, speed and ease of use allows our technicians to concentrate on the repair while providing quality data to the customer



eQuantus Services

Repair Process Design

- Process engineers and eQuantus developers work with or customers to complete the repair processes that best fit their needs

Customer Training

- Comtek provides a training session with high level employees on the reporting aspects and any customized features
- History reports provides a detailed look at a specific repair

Customer Customization

- Customization of eQuantus to fit customer reporting, feature or other needs can be developed on a fee basis

Data Maintenance and Backups

- Repair data systems are maintained onsite and backed up daily. This ensures that customer repair data is available.

Online Availability

- eQuantus is a web-based application and can be accessed from any location.



COMTEK
Computer Systems

eQuantus Features Checklist

	Free	Fee Based
General Reporting	✓	
Repair Reporting	✓	
History Reporting	✓	
Process Development (two weeks)	✓	
Customer Approvals	✓	
Data Transfers	✓	
Raw Data Access	✓	
Process Testing	✓	
Online Access	✓	
Data Integrity and Maintenance	✓	
Additional Development Time		✓
Customized Features		✓
Customer Specific Reports		✓

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